

## GENERAL MANAGER'S REPORT

Date submitted: March 19, 2026

### DIESEL TENDER

A joint tender for diesel fuel was issued for Metrobus and the City. Four bids were received and the contract was awarded to Parkland Fuel Corporation at a price of 9 cents per litre from the posted Canadian price.

### STOP ANNOUNCEMENTS SYSTEM

The supplier, Strategic Mapping, has received the display screens which will be programmed over the next couple of weeks. Once that is complete, the screens will be shipped to Metrobus. Installation is expected to begin by mid-May and expected to take about four weeks.

### SIGNAL SERVICE DOGS

Metrobus received a letter of appreciation (next page) from Signal Service Dogs - a local business that trains and certifies service and therapy dogs. Metrobus has been supporting their training program for the past three years by arranging special training rides for students and their dogs. Special recognition and thanks to Gerald Power, our Senior Supervisor of Operations, who often gives his personal time to drive the bus for training classes.



Signal Service Dogs  
4 Porteus Place  
Paradise, NL  
A1L 1J8  
(709) 728-8119  
signalservicedogs@gmail.com

Dear Judy and Heather,

I would like to once again extend my sincere thanks to Metrobus for supporting Signal Service Dogs and arranging a special training ride for our students and their dogs.

Public transit is an incredibly important skill for service dog teams to navigate confidently. Our training bus ride allows students to practice boarding, settling, and exiting the bus in a real-world setting—something that can make a tremendous difference in their independence. Whether it's getting across town, attending appointments, or even navigating transportation hubs like airports, experiences like this help ensure both handler and dog are truly prepared.

I would also like to recognize **Gerald**, who very generously gave up part of his day off to drive the bus for our class. He was wonderful with the students, made everyone feel comfortable and welcome, and helped create a relaxed and positive experience for what can otherwise be a very nerve-racking exercise.

Please find enclosed a photo from our outing as a small token of appreciation. Opportunities like this are only possible because of community partners like Metrobus who are willing to go the extra mile to support programs like this.

Thank you again for helping make this valuable training experience possible. It truly means a great deal to our students and their dogs.

Warmest regards,

Natasha Pinsent  
(709) 728-8119