

GENERAL MANAGER'S REPORT

Date submitted: June 18, 2026

RFP – SOLAR KITS FOR SHELTERS

The RFP for thirty (30) solar kits to convert shelters to solar power recently closed. The contract was awarded to NL Off Grid Solutions Inc. for a price of \$63,314.60.

BILL C-14

On June 16, 2026, Bill C-14 received Royal Assent including important Criminal Code amendments extending legal protections beyond Transit Operators to all transit workers. A press release from CUTA is included on the next page.

STRATEGIC PLAN UPDATE

Please see the latest quarterly update on page 3.



CUTA Legislative Updates
Nouvelles législatives de l'ACTU



CUTA Welcomes Federal Action Towards Stronger Protections for Transit Workers with the Royal Assent of Bill C-14

CUTA welcomes the Royal Assent of Bill C-14, which includes important Criminal Code amendments extending legal protections to all transit workers.

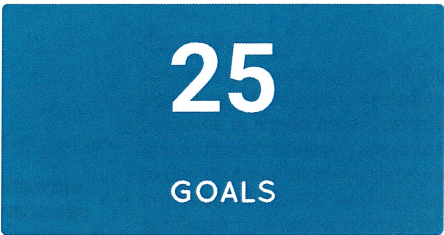
The amendment to Section 269 of the Criminal Code addresses a longstanding gap by expanding protections beyond transit operators to the broader transit workforce, including maintenance workers, fare inspectors, station staff, customer service employees and others who may face safety risks while serving the public.

This milestone reflects years of advocacy by CUTA and its members across the country to ensure the Criminal Code recognizes the contributions and responsibilities of the entire transit workforce.

As violence and harassment on public transit systems have increased in recent years, this change represents meaningful progress toward creating safer environments for transit workers and the communities they serve.

CUTA thanks the Honourable Sean Fraser, Minister of Justice and Attorney General of Canada, for advancing these changes. CUTA worked with parliamentarians from all parties to build support for the amendment, which was unanimously adopted by the House of Commons Standing Committee on Justice and Human Rights.

CUTA will continue working with governments, labour partners, transit systems, and industry stakeholders to advance measures that strengthen safety across Canada's public transit systems.



● Draft ● Not started ● Behind ● On Track ● Overdue ● Complete → Direct Alignment ----> Indirect Alignment

METROBUS PLAN

(MET) A CITY THAT MOVES

Goal	Progress Update	Current Completion
Implement select recommendations from the Public Transit Review	Progress: Installation of the onboard automated stop announcement system began on June 11th. Installation is expected to take 3-4 weeks after which testing will begin. System is expected to be operational by September 30th. 2026/06/18	97%
→ Implement an automated onboard stop announcement system to improve accessibility on all Metrobus routes	Progress: Installation of the system begins on June 11th. Installation is expected to take 3-4 weeks after which testing will begin. System is expected to be operational by September 30th. 2026/06/09	75%
Improve the customer experience through the introduction of fare payment by Visa, Mastercard tap	Progress: Delay is with Moneris - the financial technology company and payment processor. 2026/06/18	80%
Improve operational efficiency by introducing new accounting and human resource software	Progress: Kickoff meeting with staff and BDO was held on June 8th to begin implementation. 2026/06/18	72%
→ Complete implementation	Progress: Kickoff meeting with staff and BDO was held on June 8th to begin implementation. 2026/06/09	15%

Goal	Progress Update	Current Completion
→ Prepare and issue RFP	Progress: Due to current software provider, Event Software, providing notice that they were closing their business effective November 30, 2026, alternate software was investigated on an emergency basis. The Commission made a decision to proceed with Business Central software through our current auditors, BDO Canada. 2026/06/09	100%
→ Award RFP and finalize contract	Progress: Contract with BDO is finalized and signed. 2026/06/09	100%
Increase the number of bus shelters in the City	Progress: A shelter was added at one new location in April, 2026 - Newfoundland Drive at Pleasantview Towers. 2026/06/18	17%
Increase transit sustainability by converting twenty (20) additional bus shelters from electrical to solar power	Progress: RFP for thirty (30) solar kits has closed and expected to be awarded by mid-June. 2026/06/09	0%
Increase the number of wheelchair accessible routes	Progress: Two new wheelchair accessible routes are planned for 2026. 2026/06/18	0%
Increase frequency of routes 9, 11, 14, 18 and 23 from 60 to 30 minutes during weekdays	Progress: Plans are on track to implement the service improvements in the fall schedule effective September 7th, 2026. 2026/06/18	50%
Review and update Metrobus Strategic Plan	Progress: The RFP is currently being prepared by staff. 2026/06/18	1%
→ Draft and release RFP		5%
→ Award RFP		0%
→ Draft plan completed		0%
→ Final plan completed		0%
Improve the customer experience through the introduction of new smart card features (mCard and Go-Card) including automatic reloads and customer communications designed to make the system user friendly	Progress: The automatic reload of passes is the only outstanding feature, with all other components completed. Due to new security requirements, implementation is a more difficult and lengthy process. This feature is now postponed and will be reviewed at a later date. The automatic reload of passes will be added as a standalone project once it is determined the work can move forward meeting the updated security requirements. 2026/06/18	100%
Increase frequency of route 14 from 60 to 30 minutes during weekday peak periods	Progress: The improvement was implemented in January 2026 and is now part of the regular Metrobus schedule. 2026/06/18	100%

Goal	Progress Update	Current Completion
Consolidate Route 3 from 3A/3B	Progress: The improvement was implemented in January 2026 and is now part of the regular Metrobus schedule. 2026/06/18	100%
Expand Route 23 weekday service	Progress: The improvement was implemented in January 2026 and is now part of the regular Metrobus schedule. 2026/06/18	100%
Complete Metrobus Depot Upgrades to accommodate Zero Emission Buses	Progress: Progress is continuing on the detailed design of the facility. Staff is working with the consultant team to make efficiencies for budget and operations of the facility. 2026/06/18	48%
→ Detailed Design - Retrofit + New Infrastructure	Progress: Progress has improved since the last update - a new costing consultant has been brought on by the design team and changes have been made to the design to work within the approved budget. The design consultant is working through changes with updated plans to be provided in the coming weeks. Scope change document has been submitted to the Province for approval. 2026/02/10	85%
→ Issued for Tender - Construction	Progress: Issue for tender plans will be available following completion of detailed design 2026/02/10	0%
→ Procurement & Contract Award Construction		0%
→ Construction Phase		0%