

GENERAL MANAGER'S REPORT

Date submitted: August 21, 2025

Paint Booth Removal

The paint booth is no longer used and will be removed with the space repurposed for a maintenance bay equipped to work on electric buses.

The following quote were received to dismantle the paint booth:

1. Onside Restoration - \$31,750
2. Extreme Mechanical - \$47,500
3. Lindsay Construction - \$117,900 (This quote included work to remove the roof unit and repair the roof. Attempts to obtain a quote without this work were unsuccessful.)

The contract was awarded to Onsite Restoration.

RFP – Maintenance, Repair and Operating Supplies (MRO)

There were five bids. The term of the agreement is 1 year with two 1-year optional extensions. All bids are based on estimated quantities.

1. Fastenal - \$112,554.91
2. Source Atlantic - \$124,144.44
3. Lawson Prod. - \$173,285.72
4. Rideout Tool - \$218,321.80
5. Acklands - \$219,652.75

The contract was awarded to Fastenal Canada Ltd and the total is within operating budget.

RFP – Metrobus Depot Camera System Upgrade

There were four bids from three companies:

1. Hitech - \$40,197.49
2. Audio Sys - \$43,815.00
3. Electronic Centre - \$59,876.03
4. Hitech - \$60,613.38

The contract was award to Hitech, lowest bid that met specifications. The total is within the approved funding limit under the ICIP agreement.

Trial of Quantum Wheelchair Securement System

In the eight (8) hybrid buses received earlier this year, both wheelchair securement systems are forward facing. All buses prior to this year with wheelchair securement systems have rear facing systems. While forward facing systems are normally preferred by passengers, they are more complicated, take longer to use and passengers require more assistance. A new rear facing system is now available on the market. The Quantum is an automatic wheelchair securement station and is the only system in the world that gives passengers complete independence to secure themselves. It's a simple one-touch operation that is very easy to use to secure a mobility device.

This Quantum has been well received by the disability community. Knowing that this product was now available in the market, the buses were ordered to the "Quantum ready" to accept this system in future if so desired. Q'Straint, the manufacturer, has offered to install one of these systems free of charge for a trial. We have accepted the offer for a trial to obtain feedback from our customers on this product. It will be installed on October 7th.

Regatta Day Ridership

Year	Cash	Transfer	10-Ride	Monthly	Free Pass Programs	Total
2025	9,151	367	967	2,983	2,229	15,697
2024	10,266	195	907	3,337	2,038	16,743
2023	8,074	212	884	3,072	2,112	14,354
2022	7,880	233	789	2,121	1,877	12,900
2019	13,580	557	569	2,597		17,303
2018	18,663	596	559	2,317		22,135
2017	14,735	581	443	2,056		17,815
2016	14,687	579	469	1,958		17,693
2015	15,362	467	346	2,168		18,343

Pedestrian Mall

Due to safety concerns operating on Water Street with the decks in place, routes 3 and 10 will continue to operate on the Harbour Drive detours until the end of the Parklet Program on October 31, 2025. Routes will return to normal on Saturday, November 1st.