

MINUTES – APRIL 24, 2025

Meeting of the St. John's Transportation Commission
Thursday, April 24, 2025 12:00 PM
In-Person at 25 Messenger Drive and online via WebEx

REGULAR

In attendance:

James Greey	Chair
Tolulope Akerele	Commissioner
Derrick Hutchens	Commissioner
Paul Canning	Commissioner
Ron Ellsworth	Commissioner/City Councillor
Maggie Burton	Commissioner/City Councillor
Derek Coffey	Deputy City Manager, Finance & Corporate Services
Judy Powell	General Manager
Donna Power	Administrative Assistant

Regrets:

Josh Smee	Commissioner
Kevin Breen	City Manager

I. PROCEDURAL

The meeting was called to order at 12:02 pm.

II. AGENDA

MOTION: To approve the agenda as presented.

Moved by Commissioner Canning; seconded by Commissioner Coffey. Motion carried.

III. MINUTES

MOTION: To approve the minutes of the March 27, 2025, 2025 regular meeting as presented.

Moved by Commissioner Burton; seconded by Commissioner Coffey. Motion carried.

IV. BUSINESS ARISING

V. NEW BUSINESS

1. Reports

i. General Manager's Report

The General Manager's Report was tabled for the Commission's consideration.

IT Penetration Test update: The test has concluded as scheduled. Results will not be shared publicly for security purposes. The Commission will be informed in a private meeting.

ii. Executive Summary Report

The Executive Summary Report was tabled for the Commission's consideration.

iii. Financial Statements for March 2025

Metrobus has seen significant increases in ridership since the pandemic, yet GoBus has only reached 90% of its pre-pandemic ridership levels. Several changes over the last few years could be impacting this, such as changes to eligibility and the application process, challenges stemming from new software and new service provider, and decreased customer confidence in the service. However, more recently, GoBus is better staffed (drivers and dispatchers) than it has been in several years and with a change in management within Tok Transit, we have seen significant improvements in both scheduling and customer service.

In March, ridership was up but revenue was down compared to the budget figures. Estimates for the budget were made based on increasing ridership throughout most of 2024, but that trend has not continued to the level projected. Combined with this is the tendency away from cash fares towards passes. This matter will be referred to the Finance Committee to consider if the budget needs to be revised.

VI. OTHER

The next meeting of the St. John's Transportation Commission will take place on May 29, 2025, at noon.

VII. ADJOURNMENT

Business concluded at approximately 12:16 PM.

MOTION: To adjourn the April 24, 2025, regular business meeting of the St. John's Transportation Commission.

Moved by Commissioner Akerele. Meeting adjourned.